



## PFAS Removal Rebate Program for Private Wells Frequently Asked Questions



### What is the PFAS Removal Rebate Program for Private Wells?

The NHDES will provide a one-time rebate of up to \$5,000 per residential unit to assist eligible private residential well users in the purchase and installation of a treatment system (point-of-use or point-of-entry) designed to remove Per- and Polyfluoroalkyl Substances (PFAS) or up to \$10,000 per residential unit to connect to an existing public water system. For more information, please refer to the [Rebate Program for Removal of PFAS in Private Wells - Final Funding Proposal](#).

### Who is eligible to apply for a rebate?

The following entities are eligible to apply for the rebate program:

- Owners of single or multiple-unit residential properties serviced by private well(s)
- Tenants and occupants of residential property serviced by private well(s) where the owner of the property has not applied for the rebate for the same property.
- Vendors and subcontractors may apply on behalf of an eligible applicant with an appropriate waiver of claims between the two parties.

### How do I apply?

An online application with instructions can be found here: [NH Online Forms System - PFAS Removal Rebate Program for Private Wells. Version 1.7](#).

There is an option at the bottom of this landing page to either "Begin Form Entry" or "Download Mail-in Form." You have the option of downloading the form to fill out electronically and email to [pfasrebateprogram@des.nh.gov](mailto:pfasrebateprogram@des.nh.gov) or print and mail to:

ATTN: Kathryn Moran  
NHDES- MtBERB  
29 Hazen Drive  
PO BOX 95  
Concord NH 03301

If you prefer a paper copy, one can be mailed to you upon request to the above email address or call Kathryn "KC" Moran at [\(603\) 271-8539](tel:6032718539).

### What documentation do I need to apply?

The following is a list of documents that need to be submitted with a complete application:

- Analytical lab results showing an exceedance of PFAS (not needed if NHDES sampled).
- Itemized sales receipt(s)/invoice(s).
- Specification sheets for treatment media and equipment installed, if applicable and available.
- Photo documentation of the installation or service connection.
- Post-treatment analytical lab results showing PFAS concentrations below standards.

### Do I have to have an exceedance of a PFAS ambient groundwater quality standard (AGQS) to be eligible?

Yes - There needs to be a documented AGQS exceedance of one or more of the four PFAS compounds outlined below:

Per- and Polyfluoroalkyl Substance	Ambient Groundwater Quality Standard (micrograms/liter (part per trillion, or ppt))
Perfluorooctanoic acid (PFOA)	
Perfluorooctane sulfonic acid (PFOS)	
Perfluorohexane sulfonic acid (PFHxS)	
Perfluorononanoic acid (PFNA)	

**If I receive bottled water or treatment from a third party, am I eligible for the rebate?**

Anyone receiving bottled water or who has had treatment installed and maintained by a third party is not eligible for the rebate.

**Am I eligible for the rebate if I receive my water from a community water system?**

Community public water systems are regulated by the Drinking Water and Groundwater Bureau and are required to treat for PFAS that exceed the standards to remain in compliance. Residents of these public water systems will not be eligible to apply for the rebate. There are other funding sources to assist these water systems with drinking water remediation.

**If I sampled my well or had my well sampled by someone other than NHDES, can I be reimbursed for that cost from the rebate?**

Yes, if you incurred cost by sampling your well or had your well sampled by someone other than NHDES, this is an eligible cost under the program.

**If I have already installed treatment, can I still apply for the rebate?**

If the treatment was installed after September 30, 2019, you are eligible for the rebate if all other eligibility requirements are met.

**Where can I find a vendor that installs treatment?**

Please refer to fact sheet [DWGB 7-3 New Hampshire Small Public Water Systems Contractors](#) for a list of treatment vendors around the State.

**How do I know what treatment is best for me?**

There are multiple treatment options that are effective for the removal of PFAS. The two main treatment options are point-of-use (POU) and point-of-entry (POE) systems. More information on these can be found at: [DWGB-3-25 Per- and Polyfluoroalkyl Substances \(PFAS\) in New Hampshire Well Water](#).

An additional resource to refer to when selecting a treatment option is [Selecting the Right Option for You: A Guide to Ensuring Safe Drinking Water](#).

**If I choose to install a POE and a POU treatment system, can I be reimbursed for both?**

Both forms of treatment are an acceptable treatment option on their own. The rebate program will cover the expense of one of these options only.

**I would like to install two POU systems instead of a POE. Could I be reimbursed for more than one POU?**

The program will cover more than one POU installed at a single address up to \$5,000.

**If I install treatment now and receive the rebate, can I apply a second time if the opportunity arises to connect to a public water system in the future?**

This is a one-time rebate. Prior to applying, it may be beneficial to explore with your town/city whether a future water service connection is a possibility.

**If I installed treatment and have since moved, am I eligible for the rebate?**

Yes, as long as all the required documentation is submitted with the application to meet eligibility requirements.

**Are operations and maintenance costs included?**

The intent of this program is to aid with the expense of initial installation and does not include funding for the operations and maintenance (O&M) of the treatment system. It is important to note that proper O&M of any treatment is essential for effective contaminant removal. The cost of O&M varies with each type of treatment and should be considered when determining which treatment system to install.

**Can I treat for more than PFAS if my water has other contaminants?**

Your water is likely to contain other contaminants such as arsenic, uranium, radon, manganese, nitrate and bacteria that present health risks and that are naturally occurring or originate from nearby land uses. While it is important for all private well users to test for these contaminants using an accredited laboratory to ensure that the water treatment technology selected is effective at removing any contaminants that are present at elevated levels, the rebate program will only cover the costs that are related to treating PFAS.

**Is the required post treatment sample covered by the rebate?**

Yes, the post treatment sample required for eligibility for the rebate is an eligible cost under the program. NHDES is not performing post treatment sampling. Resources are being used to sample those NH residents that have not had a first sample collected yet. You can either employ the company that installed your treatment to collect a sample or refer to this list of labs that can assist: [Laboratory Testing Guidelines for Per- and Polyfluoroalkyl Substances \(PFAS\) for Private and Public Drinking Water Supplies](#).

**What is a vendor code?**

To receive payment of a rebate, you must register as a vendor with the State of New Hampshire. This registration supplies you with a vendor code that must be included on the rebate application form. You can obtain a vendor code here: [Vendor Resource Center | Procurement and Support Services | NH Dept. of Administrative Services](#). See our [guidance on how to utilize the online vendor registry](#).

**Where do I go for more information?**

If you have additional questions, please contact the PFAS Rebate Team at [pfasrebateprogram@des.nh.gov](mailto:pfasrebateprogram@des.nh.gov) or [\(603\) 271-8539](tel:6032718539).